

# Request Funds (Credit on Account)



In order to receive a refund, students must request a credit refund.

Complete a “Request Funds (Credit on Account)” form.

Form can be found on the MyTrent student portal under the Finances Tab>My Account



## MyTrent portal > Finances > My Account

Showing Results for 'My Account'

My Account

- Account Statement
- Address
- Enter your Social Insurance Nu...
- Make a Payment
- Request Funds (Credit on Accou...
- Tax Forms (Students)
- TrentU Card
- Your Bank Account Information



All requests are processed the Monday following a Funds Request (Credit on Account) submission and a student should receive funds into their bank account by no later than 7 business days following this.

Please ensure that you are set up for direct deposit by visiting your myTrent portal and using the “your banking account information” icon.

Note that deposits can only be made to Canadian institutions.



**CHALLENGE THE WAY YOU THINK**