

# Paige Turner

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## HIGHLIGHTS OF QUALIFICATIONS

- Over two years of hands-on experience in retail and cashier roles
- Skilled in operating POS systems, handling cash, and managing high-volume transactions
- Demonstrated success in resolving customer concerns and de-escalating issues professionally
- Reliable team member who works efficiently under pressure and with minimal supervision
- Familiar with store opening/closing procedures, merchandising, and restocking
- Proficient in Microsoft Office, Google Suite, Zoom, and standard retail software

## RELEVANT EXPERIENCE

### Sales Associate

April 2022 – February 2025

Old Navy | Peterborough, ON

- Provided excellent customer service to over 100 shoppers per shift in a fast-paced setting
- Accurately processed sales and returns using POS systems while handling cash, debit, and credit transactions
- Maintained clean and organized checkout and sales floor with string attention to detail to support smooth daily operations
- Exceeded monthly sales targets by 15% through product knowledge and suggestive selling
- Supported new staff training and contributed to team coverage during peak retail hours

### Open House Assistant

November 2024

Trent University | Peterborough, ON

- Greeted and assisted over 300 visitors during campus-wide open house events
- Delivered campus tours and answered questions from prospective students and families.
- Collaborated with several on-campus departments to coordinate event logistics and schedules.
- Handled last-minute troubleshooting calmly and communicated clearly across teams.

## ADDITIONAL EXPERIENCE

Program Assistant | Peterborough Youth Services | Peterborough, ON

April 2023

## EDUCATION

Bachelor of Science (Honours), Psychology

September 2022 - Present

Trent University | Peterborough, ON

- Dean's Honour Roll

September 2022 – Present