

# CO-OP STUDENTS ON THE STUDENT EXPERIENCE PORTAL



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# Welcome to Co-op!

#### What is Co-op?

Co-op is a form of experiential learning that allows students to gain paid work experience with professional organizations related to their program of study. As a co-op student, you will alternate between academic study terms and work terms. You will complete a total of 3 paid work terms that are each 4 months in duration and 35 hours/week over the course of your four-year degree program.

#### Why Co-op?

Trent's competitive co-op streams will give you a distinct career advantage and allow you to graduate with your degree and 12 months of paid work experience in only four years.

Your co-op work terms will give you hands-on practice in your chosen field, allow you to develop marketable skills, give you a better understanding of the job market, and provide you with experience working directly with people and organizations that could become professional references for your next job, industry mentors, or even future employers.

#### It's not just what you know, it's who you know.

Co-op gives you the what and the who at the same time.

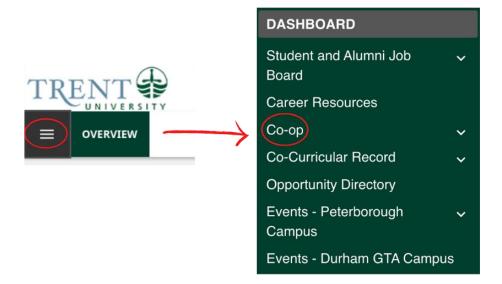
As a Trent co-op student, you can take advantage of the University's many diverse connections with local, regional, and international employers to start building your personal network with leaders and experts in your field. You will have access to a multitude of co-op job opportunities with employers across the Province and even opportunities with global employers too.

This handbook will provide you with an overview of everything you will need to know about how to navigate the Co-op Module on the Student Experience Portal (SEP) as a co-op student at Trent!

# **Co-op Module Overview**

#### Navigating to the Co-op Dashboard

Once you have successfully logged into the SEP, open the sidebar by clicking the menu icon located at the top left-hand side of the landing page, right under the Trent logo. Find the Co-op tab along the sidebar. Clicking this will take you to the dashboard of the module.



## Co-op Dropdown Menu

You will notice that the co-op tab from the sidebar menu has a dropdown menu. These options will be discussed in further detail in later sections of the guide.

#### **Co-op Dashboard**

In the top left-hand corner underneath your name, your current term and program will appear. Just below this header is the module welcome announcement and important reminders.

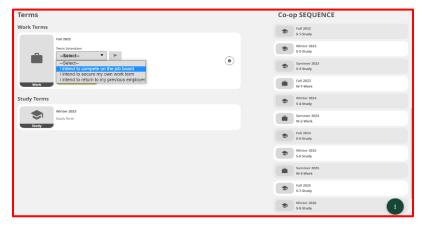


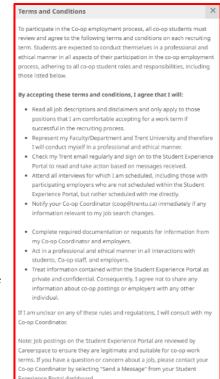
Welcome to Co-op at Trent University!
The <b>Co-op Module</b> will be your one-stop shop to view your co-op program details, work-term schedule, and co-op job board. You will be able to apply to co-op jobs, schedule co-op job interviews with employers, create work-term records, and fill out your final work term reports.
You will also be able to book appointments with your respective Co-op Coordinator by going to the "Peterborough Campus Appointment Bookings" tab and selecting "Co-op".
Please keep in mind:
Students in co-op must be in full-time studies and are expected to register in 5 academic courses per study term (2.5 credits) to ensure they stay on track with their co-op program.
* If you have to reduce your course load, please note that you may have to go into academic overload to make up the courses and be able to graduate in 4 years. We encourage you to set up a meeting with your Co-op Coordinator to discuss further.
Students must regularly consult the Academic Calendar, Academic Timetable, and their Co-op Sequence to ensure they are aware of when courses are offered and register for
their required courses and electives in their designated study terms.
If you have any questions in the meantime, you can reach out to coop@trentu.ca.

As you scroll further down the page, you will see your terms (both work and study) as well as the name of your Co-op Coordinator.

You will be able to accept Terms and Conditions on this page which will allow you to view the Co-op Job Board. After accepting your Terms and Conditions, you will be required to submit your job search intention. This lets us know how you plan on searching for your co-op job:

- I intend to compete on the job board you will be looking for a position on the Co-op Job Board.
- I intend to secure my own work term you will be finding your own position. The Co-op Job Board is still open to you if your plans change.
- I intend to return to my previous employer you will be going back to a previous co-op employer for your work term.



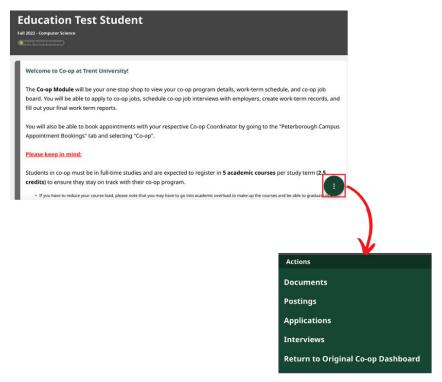


On the right-hand side of this page, your Co-op Sequence will appear, showing you which semester will be a study term and which will be a work term for the duration of your degree program.

Accept Close

#### **Actions You Can Take**

At the bottom right-hand corner of the screen, there will be a green circle with three white dots. Clicking on this circle will populate a pop-up menu titled 'Actions'. These sections will be explored in further detail in later sections of this guide.



#### **Co-op Resources**

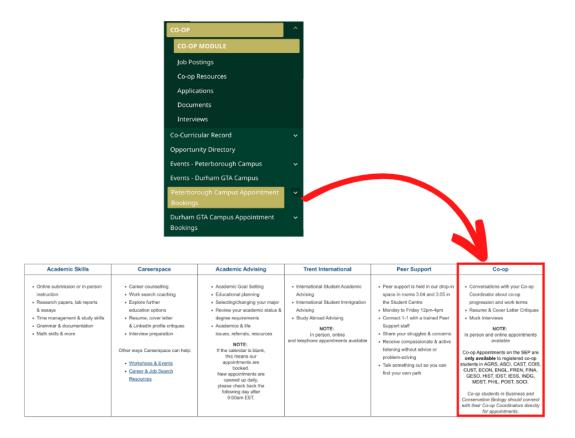
When you open the sidebar, you will see an option titled 'Co-op Resources' in the Co-op dropdown menu. Selecting this will take you to a page full of useful information and resources to assist you in your co-op journey. These resources include links to your program's Co-op Handbook, access to Co-op Program Information Sheets, information for students with disabilities, information for international students, links to Careerspace Quick Tip videos and resources, and links to equity resources for 2SLGBTQ+ students, Indigenous students, and BIPOC students!



# **Appointments**

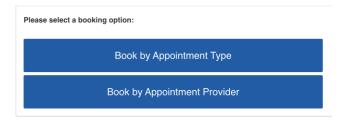
#### **Navigating to the Appointment Booking Module**

Open the sidebar and find the Peterborough Campus Appointment Bookings tab. Clicking this will take you to the dashboard of the module.



#### **Appointment Options**

When you are booking a Co-op Appointment, you may choose to book either via appointment type or appointment provider.



#### **Appointment Type**

There are 4 different appointment types to choose from depending on what kind of questions you have for your Co-op Coordinator. Each image contains a description of what the appointment entails.

#### Asynchronous/Email Critique: Resume and Cover Letter

- Submit a digital copy of your draft resume or cover letter (.doc or .docx)
- If you want to submit both a resume and cover letter, include both in one file
- Note that you must submit a file at the time of booking. If you would like to upload a different file before your
  appointment time, you may do so by returning to the Co-op appointment booking screen, clicking "View Appt" on your
  booked appointment, and selecting the "Upload New File" button.
- Your Co-op Coordinator will offer written feedback and your document will be returned via email in an attached document within 2 business days of the appointment.
- If there is a particular co-op job you are applying for, please include a link to the posting. If there is no specific position you are applying for, please indicate the type of co-op position you are applying for in the "Reason for Appointment" section.

#### **Appointment Providers:**

Sabrina Kuipers (Co-op Coordinator - Humanities & Social Sciences)

Tim Claydon (Co-op Coordinator - Sciences)

**Important:** Please disregard that the "Location" says that this appointment takes place over video chat. This is an asynchronous critique, meaning that you do not need to be available at the booking time. The critique will take place via email.

#### Co-op Conversation

Co-op Conversations are opportunities for you to meet with your respective Co-op Coordinator and get answers to any questions surrounding the co-operative education process, co-op work terms, and your progression throughout your co-op journey at Trent.

This appointment can take place over a built-in video chat on the SEP or in-person at Careerspace (TSC 3.10). Keep in mind that you can turn your video off in the video chat option.

#### **Appointment Providers:**

Sabrina Kuipers (Co-op Coordinator - Humanities & Social Sciences)

Tim Claydon (Co-op Coordinator - Sciences)

#### Interview Prep (1/2 hour)

Get one-on-one advice on how you can prepare for your co-op job interviews. Practice your answers to common interview questions with your respective Co-op Coordinator.

The appointment takes place over a built-in video chat on the SEP or in-person at Careerspace (TSC 3.10). Keep in mind that you can turn your video off in the video chat option.

#### **Appointment Providers:**

Sabrina Kuipers (Co-op Coordinator - Humanities & Social Sciences)

Tim Claydon (Co-op Coordinator - Sciences)

#### Resume/Cover Letter Critique (1/2 hour)

Get feedback and advice on improving your resume and/or cover letter for your co-op job applications.

This appointment can take place over a built-in video chat on the SEP or in-person at Careerspace (TSC 3.10). We will be reviewing your documents together during this appointment. Keep in mind that you can turn your video off in the video chat option.

If you would like to upload a different file before your appointment time, you may do so by returning to the Careerspace appointment booking screen, clicking "View Appt" on your booked appointment, and selecting the "Upload New File" button.

#### **Appointment Providers:**

Sabrina Kuipers (Co-op Coordinator - Humanities & Social Sciences)

Tim Claydon (Co-op Coordinator - Sciences)

#### **Appointment Provider**

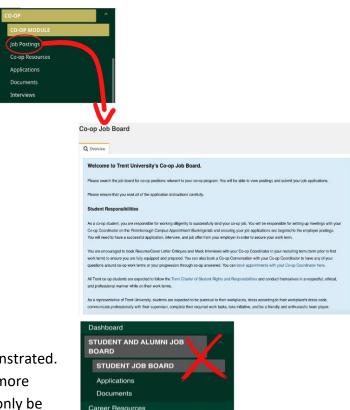
You may choose to book your appointment by provider. You will then be able to select your appointment type.

## The Job Search

## Co-op Job Board

Now for the exciting part: finding the co-op job that's right for you! Open the sidebar and select the Job Postings option from the Co-op dropdown menu. This will bring you to the job posting dashboard.

If you are familiar with the SEP's Student and Alumni Job Board, you may be pleased to discover that the Co-op Job Board is very similar. You will be required to find a new position for each of your work terms. It is possible to return to a previous employer so long as you are doing different work tasks and new learnings can be demonstrated. You can work with your Co-op Coordinator to learn more about this option. Please note: Co-op positions will only be posted to the Co-op Job Board. Do NOT look for co-op positions from the Student and Alumni Job Board.



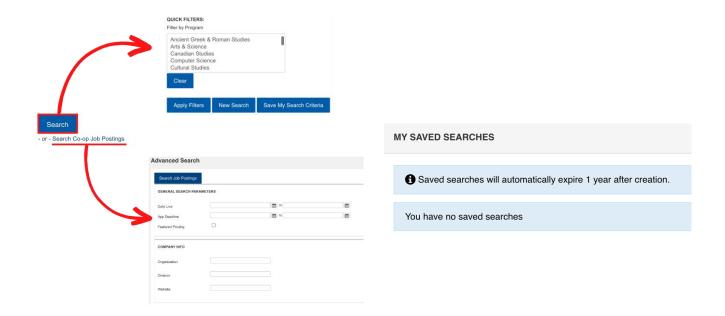
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Co-op Module

#### Saved Searches & Quick Searches

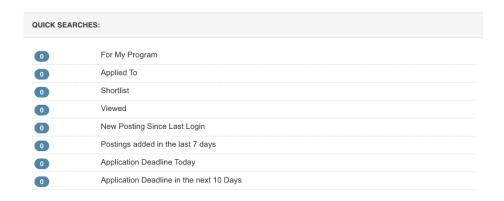
#### Saving a Search

A saved search allows you to quickly search for something specific without having to apply filters every time. Once you have customized your search parameters to your liking, you can save the search by clicking 'Save'. Any searches you save will appear under 'My Saved Searches' on your Co-op Job Board homepage and will expire after 1 year.



#### **Quick Searches**

On the Co-op Job Board homepage, you will find a list of quick searches created by your Co-op Coordinator. These searches are designed to ease your search and keep you updated on new postings as well as upcoming deadlines.

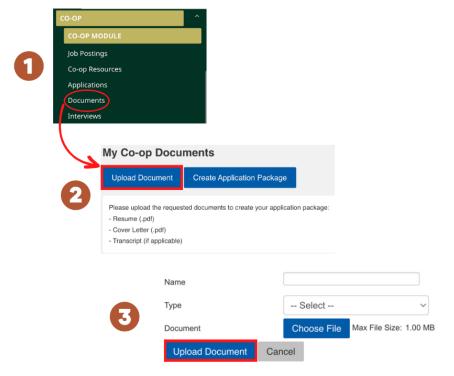


# **The Application Process**

#### **Uploading Resumes & Cover Letters**

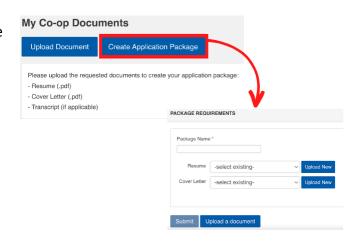
Once you have found a position you are interested in, it is time to apply! To do so, you will need to upload your resume and cover letter. You should be creating a targeted resume and cover letter for each application that you apply to. Open the sidebar and select 'Documents' from the Co-op dropdown menu. This will bring you to the 'My Co-op Documents' dashboard.

Next, select 'Upload Document'. Select 'Choose File' to upload each separate PDF file - your resume, cover letter, and transcript (only if requested). Name your files and specify what type of document you are uploading. Click 'Upload Document' to save it on the Student Experience Portal.



#### Creating an Application Package

After you have uploaded your documents, you are able to create an application package. Application packages bundle a resume and cover letter together to make applying to jobs that much easier. If you wish to create an application package, select that option when you enter the 'My Co-op Documents' dashboard. You will be able to select a resume and cover letter from the documents you have uploaded to the Student Experience Portal ('select existing'). Application



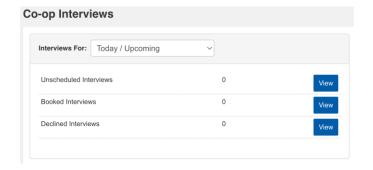
packages are helpful to tailor applications to specific jobs so you may find it useful to create packages for this purpose and name them after the targeted position.

## **Interviews**

While some employers may choose to contact you outside of the Student Experience Portal to schedule an interview, others may choose to use the 'Interviews' tab within the Co-op Module.

#### **Scheduling Interviews**

Employers who choose to use the interview feature within the Co-op Module can invite students to be interviewed. Students who have been invited to interviews will be able to view their invitations on the 'Interviews' tab. Click 'View Interview Schedule' next to the position and company details. You will now be able to see interview details and can



select your preferred day and time. There may be times where you are automatically scheduled for a day and time based on the employer's availability. If you no longer wish to attend the interview, click the 'decline' button and you will not move forward with scheduling.

### Accepting a Job Offer

Once you receive a job offer, you must respond within two business days. If you do not respond, your offer may be revoked and offered to another candidate. After accepting your offer, you must complete a Work Term Record (WTR). Click "Create Work Term Record" in the Co-op Module, complete the required fields, and submit. Your WTR will show as pending until it is reviewed and approved by your Co-op Coordinator.

# **Evaluations**

You will be required to complete a midterm evaluation and a final work term report on the Student Experience Portal. These evaluations will allow students to summarize their learnings and reflect on their on-the-job experience. Employers will also submit a midterm and final evaluation. Once the final work term report has been received and upon a successful employer evaluation, students will have officially completed their co-op work term.

## **Terms & Records**

#### Work Term vs. Study Term

#### **Work Term**

A work term is a non-credit 4-month term in which you will be working in a paid position that you have obtained through the recruitment process described above. Throughout the course of your degree, you will complete a total of 3 paid work terms consisting of 35 hours/week.

#### **Study Term**

While you are on a study term, you will be taking 2.5 academic credits per term. If you have an accommodation need or extenuating circumstance that prevents you from taking 2.5 academic credits per term, please reach out to your Co-op Coordinator to discuss your co-op progression.

#### Co-op Record vs. Work Term Record

#### **Work Term Record**

Work term records are records of employment with your co-op employers. Work term records track your performance for each work term and help your Co-op Coordinators keep you on track. Midterm evaluations and a final work term report must be completed each work term to demonstrate progress in completing learning goals.

#### **Co-op Record**

Your Co-op Record serves as a permanent record of the co-op work terms you have completed during your time at Trent. You can review it each year and download it to keep after you graduate as it can serve as an example of your abilities for your future employers. Co-op Records contain information about a student and their academic progress, including contact information, work term reports, evaluations, current application packages, planned term sequence, and more.

# **Contact Us**

For more information about Co-op, you can connect with your Co-op Coordinator or email <a href="mailto:coop@trentu.ca">coop@trentu.ca</a> for general inquiries.

You can visit our website for additional information:

trentu.ca/careerspace

trentu.ca/co-op

Visit us in-person at Careerspace!

Hours of Operation: Monday to Friday | 8:30 AM to 4:30 PM

Location: Third Floor of the Student Centre (3.10)

