NEW ONLINE REGISTRATION SYSTEM

Trent Athletics is pleased to announce that we are upgrading our registration software with more online self-serve options for all customers, including online squash bookings. The new software and online registration system is available to all Trent students, community members and individuals/families wishing to register for programs.

To access the online registration system, simply visit our website at <u>www.trentu.ca/athletics</u> and follow the instructions below.

TRENT STUDENTS

Improved online access will be available to Trent students this September so that you can register for your favourite campus recreation activity or one of our registered programs online. Remember, all Trent students are members and are eligible to receive member pricing on any registered program. Watch for information on our website and through the TCSA app later this month.

CURRENT COMMUNITY MEMBERS

STEP 1

Go to trentu.ca/athletics and click on 'MEMBER LOGIN' on the left hand side of the page:



STEP 2

Select **<u>Reset My Password</u>** and follow the instructions. You will then receive an e-mail with a link to reset your password, at which time you can then login in to search for programs.

REGISTERING FOR A PROGRAM

STEP 1

If you are a new customer or a returning customer (not a student or community member), you will be asked to create a new profile. Begin by selecting the "**Buy Online**" tab on the main website (www.trentu.ca/athletics)



STEP 2

Search for your program of interest under the program of your choice. Once you select the program, select **"Register."** If registering a new profile, select **"Click to register for an online account."** Please add your details and you can add family members later. Please ensure that you provide your e-mail address so that we can send you confirmation emails, receipts etc.

Please complete the form below with members later in the process.	your details. You'll be able to add family
Personal Details	Step 1 of
Home club	
	~
Title *	Gender *
	~
First Name *	Surname *
Please enter first name	Please enter surname
Date of Birth *	Email *
1	Please enter email address
	Supply your email address if the participant is under age.
Password *	Confirm Password *
Please enter your password	Please reconfirm your password

You will receive a confirmation email with a link to validate your e-mail address. Remember to check your SPAM folder for this email if it does not arrive in your Inbox.

STEP 3

From here you can select who you would like to be registered for the course. If you wish to add family members to register them for the selected course, you can **"Add a New Participant."** You can now complete your registration or add more participants to your profile.

If you have any questions about how to use the online registration system, please contact the Sales Centre Welcome Desk at 705-748-1257 or e-mail us at ac@trentu.ca

Making your first booking or booking on behalf of others

When you are ready to book or you would like to book a family member in to a program/camp please visit <u>www.trentu.ca/athletics</u> Click *Member Login and Program Search*. You will be directed to page with more information about when camps and programs are becoming available and then a link to the search pages per below.

TRENT							
& Login	Programs Search						
	Search Filter						
	If you know the barcode of the program, please provide it in the textbox below. Alternatively, you can add some basic search criteria below. If you wish to refine the results further, please click on the 'filter' option.						
	Program Barcode Search Program Name Main Category Sub-Category T Reset Form Search						
	Getting Started Please use the 'Search Filter' functionality to help locate a program. Alternatively, please use the 'Barcode' area in order to find matching programs by their barcode.						

Please provide some details to find the Program/Camp you wish to find and select it by clicking on it in the search results. You will be presented with more details about the Program/Camp. If you would like to register someone for this activity, select *Register* at the bottom of the page.

• You will be prompted to login using your email address and password you created earlier.

From here you can select who you would like to attend the activity if you have previously linked family members to your account or it is you who are attending the activity.

However, if you have not previously linked any family members to the account and wish for them to attend the selected activity, you have two options for linking them to your profile.

- 1. If the family member you wish to link to your account has already been registered with the new registration software you can select *Add Existing Participant*. This will ask you for their account number (Member ID) (in the registration confirmation email or the Trent Athletics Centre staff can provide this for you) and two additional pieces of information. If the information supplied is correct they will be added to your participant list for this and future bookings. You only need to do this once.
- 2. If the intended family member has not been registered with the new software please click the *Create New Participant* button. You will be presented with a simple form to complete,

please provide as much detail as possible. Once complete this family member will be available to select in your participant list. You will only need to do this once – the next time you make a booking they will already be in your participant list.

Select Participant

Participant Selection		Summary	
Please select the participant you would like to register. Select Participant		Name Start Date End Date	Test Wed Nov 25, 2015 Wed Nov 25, 2015
Add Existing Participant ?	Add Existing		
Create New Participant ?	Create New		Camp Details Add to Basket

From Point 1 – Add Existing Participant

Add Group Participants		
1. Please enter the account number or ba	rcode	
OSCA1		Check
2. Please supply the following information	1:	
Post code	Surname	
Enter Post code	Enter Surname	
Reset Cancel	Add	d Participant

From point 2 – Add New Participant

		Create New Account		
		Contact Details	Step 2 of	3
		Postal Code		
		K18 515		
		House & Street *	Address line 2	
		23 Hillbank View	Address Line 2	
Create New Account		City *	Province *	Craste New Assessment
		Harrogate	Ontario	Citate New Account
Personal Details	Step 1 of 3			Medical History Step 3 of 3
Home club		Please sup;	ly at least one number.	
Ottawa South Community Centre	•	Main Phone *	Cell Number *	Please tick any medical conditions which are applicable to the participant
Tale 1	Condex t	Please enter phone number	077539	Medical Conditions
Not Applicable	Female •	E		
F	2	Emergency Contact Details		Allergies
Forename *	O'Brien	Contact Name *	Contact Number *	
		Please enter contact name	Please enter contact number	Immunications
Date of Birth *	Email	This field is required.	This field is required.	
18/07/1991	Please enter email address			Disabilities
		and the second se		
	Reset Page	Fieset to Default	Reset Page	
		No. 20		Rest Page
Cancel	Next	Cancel	Previous	
_				Create Account

You can now complete your booking or add more participants to your profile.

If you are not able to complete the above process, please contact us on 705 - 741 - 8695, visit our member services desk in the Trent Athletic Centre or email us at <u>ac@trentu.ca</u>