

## **Parking FAQs**

### **What is License Plate Recognition Technology?**

License plate recognition (LPR) technology is technology that is used with a patrol vehicle to monitor parked vehicles. It consists of software, a high speed camera and an integrated GPS. The system works by identifying the license plate on parked cars and validating it against those registered in the system to ensure that every car parked on campus has a permit associated with it.

### **Why is Trent using License Plate Recognition?**

LPR will help Parking Services provide a better customer experience for those parking on campus. It will eliminate the need to utilize physical hanging permits or printed tickets from pay-and-display machines. This technology will allow for more flexibility in how the system is administered, including making carpooling and changing vehicles easier and eliminating the need for return trips to the vehicle to place a pay-and-display ticket. Another benefit of LPR technology is that it is no longer necessary to wait in line at the Parking Services office to pick up your permit if you have registered and paid online.

### **Do I need to inform Parking Services when I drive a different vehicle to campus?**

As long as the vehicle is registered to your parking account, there is no need to inform Parking Services that you have changed vehicles. However, only one vehicle per permit is allowed to park on campus at the same time. If the License Plate Recognition technology detects multiple vehicles registered to the same permit on campus at the same time, a ticket will be issued.

### **Why do you sell more permits than there are spaces?**

Due to class and work schedules, not everyone who purchases a permit is on campus at the same time. This enables us to sell more permits than there are spaces so that as many people as possible can access parking at Trent. On any regular day, everyone with a permit should have no problem finding a parking space on campus.

### **What if there are no available spaces in the lot next to my office or class?**

It is recommended that individuals commuting to campus plan ahead and account for the time required to find a parking space and walk to their destination. The [interactive parking map](#) on the Parking Services webpage provides the average walking time to any building on campus from any parking lot. Typically, demand is greater on the East Bank than on the West Bank, especially from September 1 to mid-October. Persons working or studying in the science buildings may find it more convenient and less stressful to park on the West bank and take the short walk across the Faryon Bridge to their building.

### **Why is the University discontinuing green permits?**

Due to the layout of Symons campus it is not possible to provide green lots on the East Bank or at Traill. In order to ensure parking is equitable on campus regardless of where one wishes to park, green permits have been replaced with campus-wide regular permits that allow permit holders to park anywhere on campus.

### **Can I park in any lot or area now that there are no physical permits?**

All regular permit holders will be allowed to park anywhere on Symons campus with the exception of premium spaces, accessible spaces and spaces reserved for service vehicles. Parking at Traill College is only available to regular permit holders that live or work at Traill as well as premium permit holders. Free on-street parking is available for up to three hours in the immediate vicinity of Traill College.

### **I have classes at Traill, can I park there with a regular permit?**

Parking at Traill College is only available to regular permit holders that live or work at Traill as well as premium permit holders. Free on street parking is available for up to three hours in the immediate vicinity of Traill College.

### **I am required to work overnight, do I have to park in P, X or CC lots?**

Employees who must work overnight will be allowed to park overnight in other lots on campus if their supervisor advises Parking Services by email at [parking@trentu.ca](mailto:parking@trentu.ca).

### **How are parking prices at Trent determined?**

Parking rates on campus are comparative to rates charged by the City of Peterborough and other large institutions in the community. Trent University has one of the lowest parking rates among other universities in Ontario. Additionally, Parking Services at Trent receives no tax dollars or tuition fees to fund its operations. Revenue to support the maintenance, administration and construction of parking facilities and roadways on campus are derived from parking fees which reflect the actual cost of providing parking facilities.

### **If I don't want to purchase a permit, what are my options for commuting to campus?**

The sustainable alternatives section of the Parking Services website provides a comprehensive list of alternative means of transportation, including information on public transit, carpooling and biking, as well as other methods for commuting to campus. (add link)